

# Colorado's Paid Family and Medical Leave Insurance (FAMLI) Program

Health Care Provider Portal  
November 13, 2023



**COLORADO**  
Family and Medical Leave  
Insurance Program (FAMLI)  
Department of Labor and Employment

[FAMLI.Colorado.gov](https://FAMLI.Colorado.gov)





# Agenda

- What is FAML I?
- Eligible life events
- Serious health conditions
- My FAML I+ provider portal
- Certifying patient claims
- Determining length of leave
- Questions

# What is FAMLI?

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Colorado's Family and Medical Leave Insurance (FAMLI) program will ensure Colorado workers have access to paid leave during certain life events.

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Colorado's FAMLI program will have capacity to cover most workers, including self-employed individuals and independent contractors.

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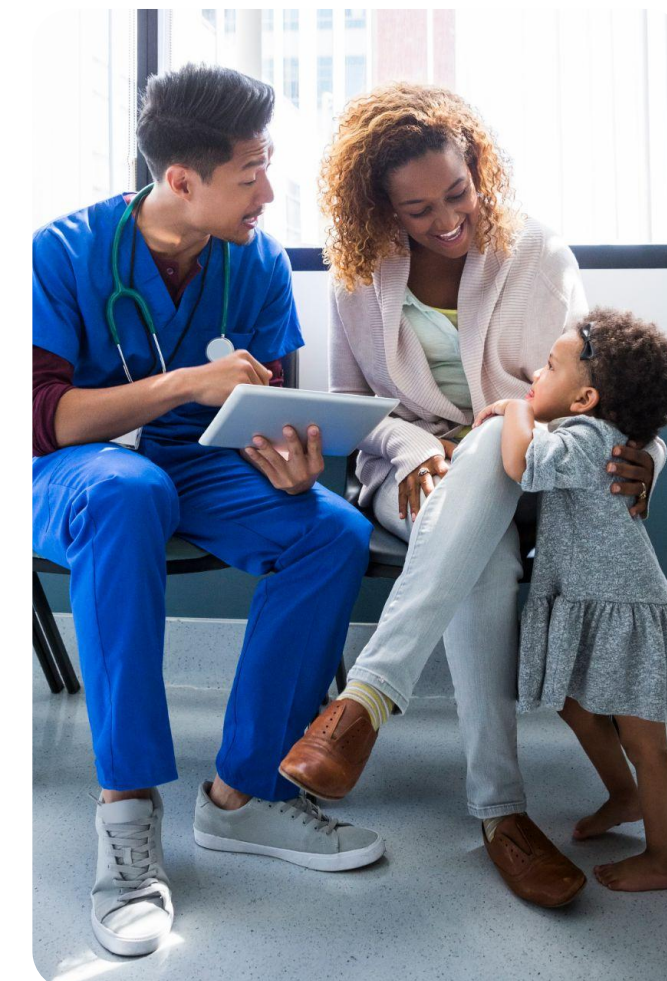
The FAMLI program is a social insurance program with both employers and employees contributing to the fund that will eventually pay out benefits.

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The premiums are set to 0.9% (through 2024) of the employee's wage, with 0.45% paid by the employer and 0.45% paid by the employee.

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The FAMLI premium rate is statutorily capped at 1.20%.



# FAMLI Timeline



**Oct. 31, 2023**



Q3 premiums  
and wage reports due

**Nov-Dec 2023**



My FAMLI+ launches  
benefit applications

**January 1, 2024**



Covered workers  
can begin submitting  
requests for FAMLI leave

# What are the life events that qualify for FAMLI coverage?

- Caring for a new child during the first year after the birth, adoption, or foster care placement of that child.
- Caring for a family member with a serious health condition.
- Caring for your own serious health condition.
- Making arrangements for a family member's military deployment.
- Addressing the immediate safety needs and impact of domestic violence and/or sexual assault.





HEALTH CARE PROVIDERS

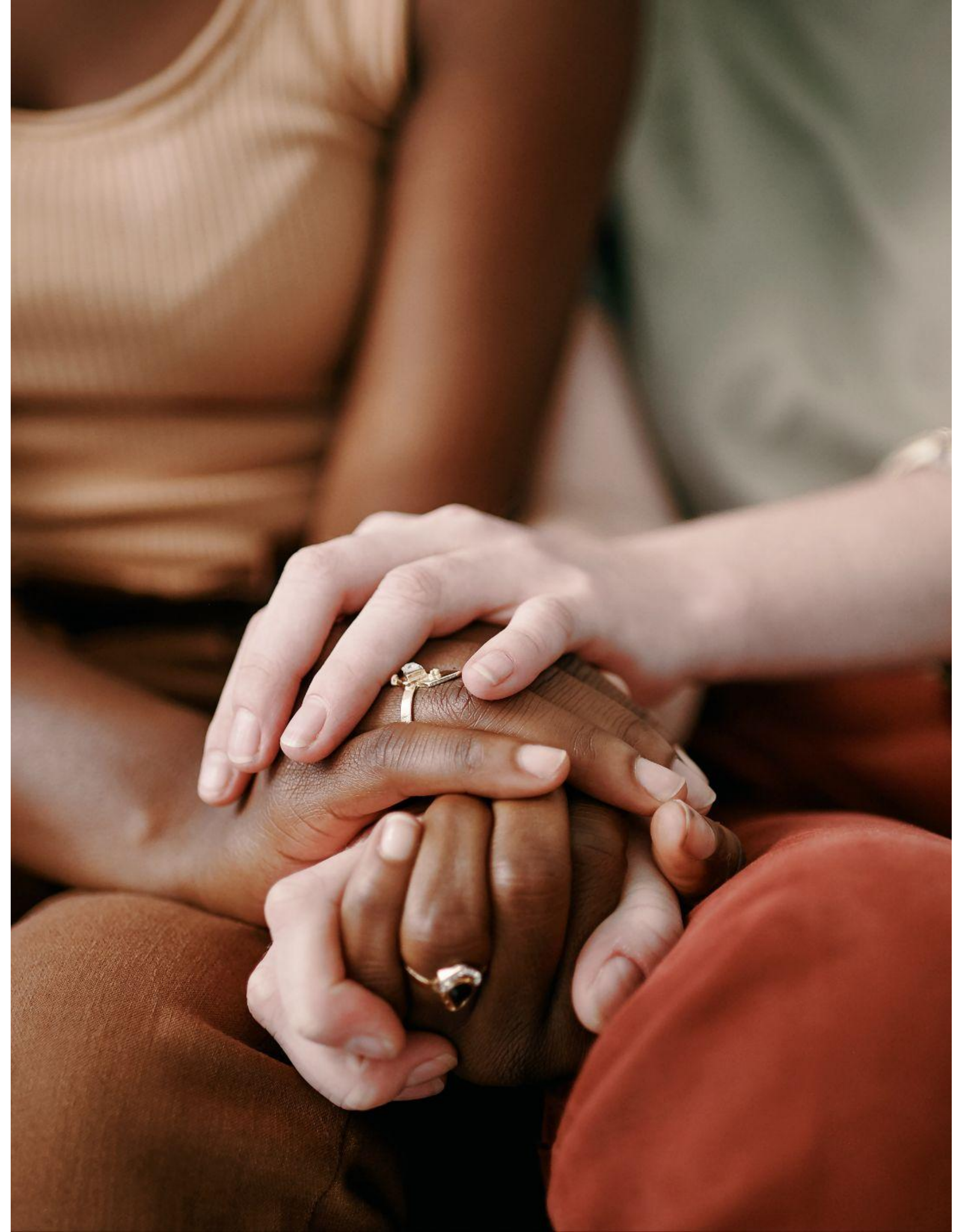
## What is a serious health condition?

The law defines this as illness, injury, impairment, pregnancy, recovery from childbirth, or physical or mental condition that involves inpatient care in a hospital, hospice or residential care facility, or continuing treatment by a health care provider.

# Can relatives apply for FAMLI leave?

Yes!

If your patient's family member is applying for family leave to care for your patient, you will need to fill out the Serious Health Condition form for the family member. Your patient's family member may qualify for time off to provide care to your patient based on this information.



# Anatomy of a successful FAMLII benefits claim



- 1** Individual files a claim with FAMLII.
- 2** FAMLII receives claim and begins processing.
- 3** Health care provider certifies claimant's medical conditions.
- 4** FAMLII determines eligibility for benefits.
- 5** Individual receives FAMLII's benefits decision.

**Health Care Providers** are a critical link in a successful claims process. Providers who have not verified their license with FAMLII in the Health Care Provider portal will slow down the claim process, and create more paperwork for themselves and for their patients. **Colorado workers are relying on you!** Claims are resolved **much** faster and with fewer admin headaches if you're registered!



# Welcome to the My FAML+ Employer

## Sign In

In order to safeguard your My FAML+ Employer account, you will need to sign in with Login.gov which provides multi-factor authentication to the login process. Multi-factor authentication simply means the use of more than one method to verify that a user is who they claim to be and adds an additional layer of security.

**SIGN IN WITH  LOGIN.GOV**

Are you a new user? [Create an account](#)

### Did you register before December 1?

Sign in using your existing credentials to transfer your account to Login.gov.

Email

Password

**Log in**

[Forgot your password?](#)

## News and Alerts

12/01/22 | 08:00 AM MST

If you are visiting My FAML+ Employer for the first time and need to create an account, please click "Create an Account" underneath the main "Sign in with Login.gov" button. If you created an account during an early access session, please enter your email address and password and click "Sign In." This will prompt you to link your current account with Login.gov to set up multi-factor authentication and further safeguard your account. Returning users will click the "Sign in with Login.gov" button for all subsequent times you need to sign into My FAML+ Employer.

12/01/22 | 08:00 AM MST

Self-employed individuals and employees of opted out local



# My FAMLI+ Health Care Provider Portal

Register with the FAMLI Division to help make things go smoothly when Coloradans start applying for benefits in 2024.

A health care provider is defined as any person licensed, certified, or registered under Federal or Colorado law to provide medical or emergency services:

- Physicians and doctors
- Nurses
- Emergency room personnel
- Midwives

Providers who register in My FAMLI+ will provide an elevated patient experience by getting rid of excess paperwork.

[Sign up here to receive FAMLI updates just for health care providers!](#)

**Life Happens.  
FAMLI Has You Covered.**

The Family and Medical Leave Insurance Program (FAMLI) is a new benefit for Colorado workers. It ensures Colorado workers have access to paid leave in order to take care of themselves and their family. FAMLI is there for you when you need it most – whether you're growing your family or taking care of a loved one with a health condition, FAMLI has you covered.

[Get Started](#)

**FAMLI Applicants**

Most working Coloradans can apply for benefits and move one step closer to the help they need.

Work doesn't come first, you do.

**FAMLI Health Care Providers**

A health care provider is a licensed, certified, or registered medical professional under Federal or Colorado law.

Start helping patients today.

**Apply for FAMLI. As Easy As 1, 2, 3!**

- Create your account**  
Set up your profile to get started with FAMLI.
- Submit your application**  
Answer a few questions to learn if you're eligible.
- Track your application status**  
View updates in your FAMLI dashboard.

Subscribe to our newsletter for helpful tips and FAMLI updates. [Subscribe](#)


This system may contain U.S. Government information, which is restricted to authorized users ONLY. Unauthorized access, use, misuse, or modification of this computer system or of the data contained herein or in transit to/from this system may constitute a violation of Title 18, United States Code, Section 1030, and may subject the individual to criminal and civil penalties pursuant to Title 26, United States Code, Sections 7213, 7213A, and 7431.

This system and equipment are subject to monitoring to ensure proper performance of applicable security features or procedures. Such monitoring may result in the acquisition, recording, and analysis of all data being communicated, transmitted, processed, or stored in this system by a user. If monitoring reveals possible

# Let's Get Started!

Visit [famli.colorado.gov](https://famli.colorado.gov) and navigate to the Health Care Provider tab where you will click on the button to log into My FAMLI+.

Language Preferences

 **COLORADO**  
Family and Medical Leave  
Insurance Program (FAMLI)  
Department of Labor and Employment

## Create a Login.gov Account to Access My FAMLI+

We use Login.gov to protect your personal information and add an additional layer of security. Login.gov provides multi-factor authentication to the sign in process, which means using more than one method to verify that a user is who they claim to be.

This one-time process takes less than 10 minutes.

[Create Account](#) [Back](#)

**2**

[FAMLI.Colorado.Gov](#) | [1-866-CO-FAMLI](#) | [Accessibility](#) | [Privacy Statement](#)

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If you are logging in for the first time, you will need to select the “Create Account” button. If you already use login.gov, enter your account details.

## License Information

### License Details

License type: 0000000000  
License number: 0000000000  
Expiration date: mm/dd/yyyy  
Licensing issuing authority: Lorem Ipsum  
NPI number: XXXXXXXX  
License verification status: **Expired**

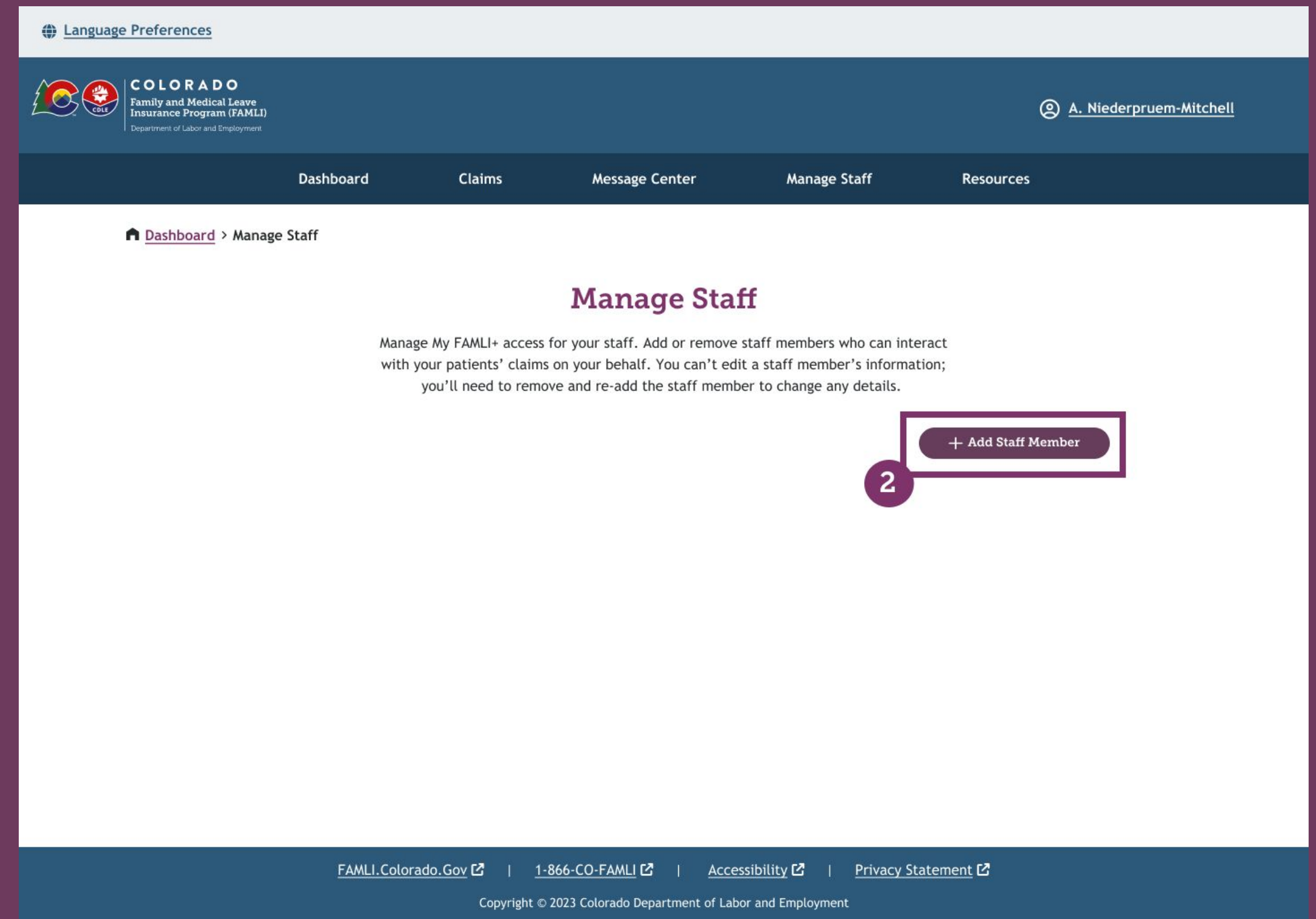
### Provider Details

Provider name: Lorem Ipsum  
Provider type: Nurse  
Provider practice name: Lorem Ipsum

[Update License Information](#)

# Delegating Staff Members

- Providers can add staff members to manage their accounts.
- The license that is uploaded for certification must belong to the account holder.
- One license is permitted per account.



# Determining length of FAMLI leave



Enter the ICD code(s) for each patient's medical condition(s).

These will be used as leave duration guidelines.

# How to Certify A Claim in My FAMLI+

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Family and Medical Leave Insurance Program (FAMLI)  
Department of Labor and Employment

Smith, Steve | Leave Site Quickly

Dashboard | Claims | Message Center | Manage Staff | Resources

Patient Medical Information | Patient Leave Details | Review & Submit

## Patient Medical Information

Tell us about the patient for whom you're completing a Serious Health Condition Form.

\* = Required field

Patient's first name: Sally  
Patient's last name: Johnson  
Patient's SSN: \*\*\*\*8992  
Patient's date of birth: 09/17/1975

Do you recognize this patient?  
 Yes  No

Does this patient require Colorado FAMLI paid leave?  
 Yes  No

Primary ICD-10-CM code\*  
[Empty field]

The Primary ICD-10-CM code should be specific to this period of time, not for overarching illness.

Secondary ICD-10-CM code (optional)  
[Empty field]

Physical requirements of patient's job\*  
Select

Was this a workplace-related injury?  
 Yes  No

Condition description\*  
Tell us why the patient's serious health condition requires care.  
[Text area]

Back | Save & Exit | Next

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Environment: Development | Current Date: 11/07/2023 13:33:24

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Patient Medical Information | Patient Leave Details | Review & Submit

## Patient Leave Details

Tell us about the patient's leave dates and their expected leave details.

\* = Required field

### Leave Dates

This patient entered their desired leave start and end dates. These are the dates they plan to take leave from work due to their serious health condition. Review the dates and either enter new dates for the patient or select **Use Patient's Dates**.

Patient's selected leave dates: 12/15/2023 - 01/15/2024

Leave start date\*  
mm/dd/yyyy  
Leave end date\*  
mm/dd/yyyy

Use Patient's Dates

### Type of Leave

Patient's selected type of leave: Continuous

What type of leave should/did your patient follow?

- Continuous leave: a single period of uninterrupted continuous leave, including a
- Intermittent (periodic) leave: taken in separate blocks of time for the same seri
- Reduced leave: a reduced number of hours worked from their regular work sche

Back | Save & Exit

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Smith, Steve | Leave Site Quickly

Dashboard | Claims | Message Center | Manage Staff | Resources

Dashboard > Claim

## Patient Claims

To certify your patients' serious health condition, select the Claim ID that corresponds to their information. Once you've completed certification, you can view a PDF of the claim by selecting the Claim ID.

Pending Claims | Completed Claims

Claim ID	First name	Last name	Claim type	Leave type	File date	Due date	Status
<a href="#">QAISW6NA-3</a>	Sally	Johnson	Medical	Continuous	11/07/2023	11/14/2023	Pending

1 record

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# Serious Health Condition Form



## Medical Certification Serious Health Condition

### Claimant Filing for Self



**COLORADO**  
Family and Medical Leave  
Insurance Program (FAMLI)  
Department of Labor and Employment

P.O. Box 2330 Denver CO 80202-3660

This form is required when you intend to take FAMLI leave for your own serious health condition. A serious health condition is defined as an illness, injury, impairment, pregnancy, recovery from childbirth, or physical or mental condition that involves inpatient care in a hospital, hospice, residential medical care facility, or involves continuing treatment by a health care provider. Designated Representatives must also fill out this form on behalf of the person they are filing for.

Bring this printed form to your (or the claimant's) health care provider authorized to certify your condition (or the condition of the patient applying for Family and Medical leave Insurance (FAMLI) benefits). A health care provider is defined as any person licensed, certified, or registered under federal or Colorado law to provide medical or emergency services, including, but not limited to, physicians, doctors, nurses, emergency room personnel, and midwives.

All fields with an asterisk (\*) must be filled in or checked.

The remaining sections must be completed by the health care provider.

#### Patient Medical Information

Does this patient require time away from work due to their condition?\*  Yes  No

Primary ICD-10-CM code and description:\* K50.013

Crohn's disease of small intestine with fistula.

*(The Primary ICD-10-CM code should be specific to this period of time, not for the overarching illness.)*

Secondary ICD-10-CM code and description: K50.013

Crohn's disease of small intestine with fistula.

Physical requirements of patient's job:\*

Any  Sedentary  Light  Medium  Heavy

Was this a workplace-related injury or illness?\*  Yes  No

Is this a pregnancy or childbirth complication?\*  Yes  No

**If you're not registered in the system, patients will download a .pdf for you to sign.**



# Provider Resources



Your Portal To Manage Your  
Health Care Provider  
Account

Register Your Account With  
Login.Gov

Create a New Health Care  
Provider Account

Log in to My FAMILI+

View Account Information

Start Your Licensed  
Verification

Managing Delegated Staff  
Members

Creating an account as a  
Delegated Staff Member

Staff Member Login Process



# Provider Resources

## My FAMLI+ — How-To Videos for Health Care Providers





# We want to hear from you!

We want to build a FAML I program that is fair and meets the needs of both employers and workers.



WEBSITE  
[FAML I.Colorado.gov](https://FAML I.Colorado.gov)



PHONE  
**1-866-CO-FAML I**  
**(1-866-263-2654)**



SOCIAL MEDIA  
**@ColoradoFAML I**

**Monday - Friday**  
**8 A.M. - 4 P.M.**

# Thank You!

QUESTIONS?

